

## July 2019

Date	City	Agency	Time	Workshop	Type	Location	Catalog Course Code	Activity Code
7/1/19	Nashville	All	8:30am-12:00pm	G.R.E.A.T. Customer Service	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	CFW1000	HR-CFG070119-001
7/1/19	Nashville	All	1:00pm-4:00pm	G.R.E.A.T. Customer Service	Training for Trainers	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	CFGT1000	HR-CUSTFT4T070119-001
7/2/19	Nashville	All	8:30am-12:30pm	Performance Coaching	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	PC1000	HR-PC070219-001
7/2/19	Nashville	All	1:30pm-4:30pm	Performance Coaching	Training for Trainers	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	PCT4T1000	HR-PCT4T070219-001
7/8/19	Nashville	All	8:30am-12:00pm	Respectful Workplace: A Staff Guide to Preventing Workplace Harassment	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	RWST1000	HR-RWS070819-001
7/8/19	Nashville	All	8:30am-2:30pm	Respectful Workplace: A Manager's Guide to Preventing Workplace Harassment	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	RWMG1000	HR-RWMG070819-001
7/9/19	Nashville	All	8:30am-12:30pm	Developing Direct Reports and Others	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	DDR1000	HR-DDR070919-001
7/9/19	Nashville	All	1:30pm-4:30pm	Developing Direct Reports and Others	Training for Trainers	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	DDRT4T1000	HR-DDRT4T-070919-001
7/10/19	Nashville	All	8:00am-12:00pm	S.M.A.R.T. Performance Planning	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	STW100	HR-SMART071019-001
7/10/19	Nashville	All	1:00pm-4:30pm	Get S.M.A.R.T.er: Coaching for Higher Performance	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	GSPM1000	HR-GSPM071019-001

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7/15/19	Nashville	All	8:30am-12:00pm	STAR Principles of G.R.E.A.T Customer Service	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	STAR2000	HR-STAR2-071519-001
7/15/19	Nashville	All	8:30am-12:30pm	Fundamentals of Facilitation	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Innovation Station	FUNFAC1000	HR-FUND-071519-001
7/22/19	Nashville	All	8:30am-12:00pm	Effective Communication	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	EC1000	HR-EC072219-001
7/22/19	Nashville	All	1:00pm-4:00pm	Effective Communication	Training for Trainers	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	ECT4T1000	HR-ECT4t072219-001
7/23/19	Nashville	All	8:30am-12:00pm	Planning and Priority Setting	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	PAPS1000	HR-PAPS072319-001
7/23/19	Nashville	All	1:00pm-4:00pm	Planning and Priority Setting	Training for Trainers	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	PAPST4T1000	HR-PAPST4T072319-001
7/24/19	Nashville	All	8:30am-12:30pm	Quality Decision Making	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Innovation Station	QDMG2014	HR-QDM072419-001
7/24/19	Nashville	All	1:30pm-4:30pm	Quality Decision Making	Training for Trainers	312 Rosa L. Parks Blvd.   3rd Floor   Innovation Station	QDMT4T1000	HR-QDMT4T072419-001

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7/24/19-7/25/19	Nashville	All	8:00am-5:00pm	How to Facilitate	Certification	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	HTF1000	HR-HTF-071719-001
7/25/19	Nashville	All	8:30am-12:00pm	Self-Management	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Innovation Station	SM1000	HR-SM072519-001
7/25/19	Nashville	All	1:00pm-4:00pm	Self-Management	Training for Trainers	312 Rosa L. Parks Blvd.   3rd Floor   Innovation Station	SMT4T1000	HR-SMT4T072519-001
7/29/19	Nashville	All	8:30am-12:00pm	Change Management	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	CHMG1000	HR-CM072919-001
7/29/19	Nashville	All	1:00pm-4:00pm	Change Management	Training for Trainers	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	CHMG2000	HR-CMt4t072919-001
7/30/19	Nashville	All	8:00am-12:00pm	Competency and Behavioral Based Interviewing	Open Enrollment	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	CBBIW1000	HR-CABBI-071619-001
7/30/19	Nashville	All	1:00pm-4:00pm	Competency and Behavioral Based Interviewing	Training for Trainers	312 Rosa L. Parks Blvd.   3rd Floor   Training Room 9	CABBIT4T100	HR-CABBIT4T071619-001